

# Sage One takes away payroll hassle for fish and chip shop



## Customer

Friar Tuck's Fish and Chips

## Business

Restaurant and take-away

## Location

Barnard Castle, North East England

**When Fryer Tuck's fish and chips in Barnard Castle became one of the first small businesses in the UK to adopt the government's Real Time Information (RTI) system to manage their payroll, business owner, John Moore was worried it was would be a complicated and time consuming task.**

With a busy fish and chip shop to run, it's important to John that the software he uses to manage his payroll is simple and easy to use, so it doesn't disrupt his working day. "Sage One just gets on with it," he explains, "I just push the button at the end of the pay run and it submits the paperwork for you. It really is a no-brainer."

"I recommend Sage One because it's simple. It just does the job. There's no faff. There's no palaver. It's simple"

John Moore,  
Fryer Tuck's fish and chips

But thanks to Sage One Payroll, he says the whole process was surprisingly simple: "When it actually came down to it, I phoned the number and said talk me through this and there was nothing to do. It was literally a button push. I did everything I normally would do for a wage run and just submitted it at the end."

Using Sage One Payroll to manage his payroll online means John can rely on 24 hour support to help with RTI and any other queries: "The support I have had from Sage One is far superior to the other software providers I've used in the past."

The RTI system means that rather than submitting once a year at payroll year end, businesses have to update their payroll information every time they pay their employees. It's something that nearly all small businesses will need to do and is being gradually phased in.

Easy to use software and support that's second to none are just two reasons why John's happy to recommend Sage One to other businesses: "The reason I recommend it is because it's simple," he says. "It just does the job. There's no faff. There's no palaver and if you want assistance you just phone up. It's simple."

## Sage One

[www.sageone.com](http://www.sageone.com)